



## HOTEL INTERNAL REGULATIONS

*Hotel Le Normandy reserves the right to refuse entry to guests whose attire is inappropriate or poorly maintained.*

*Guests displaying inappropriate behavior towards staff or other clients, or whose conduct is contrary to good morals and public order, may be excluded from the premises.*

### I. RESERVATIONS

All reservations must be confirmed by the guest, who must provide a payment guarantee via one of the accepted payment methods.

Without a payment guarantee from the guest, the reservation will not be considered valid.

Guests may also choose to pay a deposit to confirm their booking.

### II. PAYMENT

Payment for the stay must be made upon check-out. Accepted payment methods include **Visa, Mastercard, Eurocard, Amex, and ANCV Connect (digital format)**.

Cheques are no longer accepted due to a high number of unpaid incidents. If the guest wishes to shorten their stay, they must notify reception at least 24 hours in advance. If full payment has been made, the remaining balance will be refunded. Late arrivals or no-shows will not be refunded under any circumstances and will be considered as effective use of the room.

### III. CANCELLATION POLICY

Guests who have booked a room may cancel under the following conditions:

- Cancellation up to 30 days before arrival: no fees or penalties
- Cancellation between 30 and 10 days before arrival: 20% of the total stay cost
- Cancellation between 10 days and 72 hours before arrival: 50% of the total stay cost
- Cancellation less than 72 hours before arrival: 100% of the total stay cost

**In the case of cancellation, deposits paid will only be refunded in accordance with the hotel's cancellation policy.**

### IV. TOURIST TAX

The tourist tax is not included in the booking price and must be paid on site.

### V. PROHIBITIONS

Please note that smoking has been prohibited in hotels in France since January 1, 2008. Violating this rule may result in a fine of €68, in addition to any repair costs for damages caused.

Use of gas-powered appliances (e.g. camping stoves) in rooms is strictly forbidden.

Guests are expected to respect the premises and room décor.

### VI. PETS

*Hôtel Le Normandy* welcomes pets. A daily fee of €15.00 applies per animal. Guests are asked not to leave pets unattended in rooms. Pets are allowed in the restaurant if they are kept on a leash and under their owner's supervision.

For hygiene reasons, pets must not be allowed on chairs or armchairs. Any damage caused will result in a charge of €100 for repairs and antibacterial disinfection.

### VII. CONDUCT, DAMAGES, LIABILITY & INSURANCE

Proper physical and moral conduct is expected. Any behavior that may disturb others, cause disorder, or damage property is prohibited.

Our staff will warn anyone who does not comply with the provisions of these regulations, and in extreme cases of agitation or improper conduct, will call on security services.

A room inspection will be carried out, and a report will be written if any equipment has been damaged by guests.

The cost of repairs resulting from these damages will be charged to the guest or the organizer.

The guest is responsible for any loss or damage caused within the premises of the establishment. *Hôtel Le Normandy* or its staff cannot be held liable for any losses or thefts of any kind affecting the guest or their visitors.

*Hôtel Le Normandy* may charge a cleaning fee of €100 if the room is left in a condition requiring additional cleaning or time for drying and dehumidification.

We remind you that the establishment is **NON-SMOKING** and designated outdoor smoking areas are available for guests.

At the hotel entrance and in each room, signs clearly indicate this ban along with the applicable fine.

After every departure, rooms are thoroughly inspected. If *Hôtel Le Normandy* identifies any theft or damage, a fine will be applied.

Any violation of the above-mentioned rules, as well as any confirmed theft or damage, will result in a **fine of up to €200 per person** found in the room, within **5 hours after the official check-out time** (this timeframe is subject to inspection constraints by hotel staff).

**Lost room keys will be charged at €1 per key.**

These internal regulations apply to **all guests**.

In the event of non-compliance with these rules, the management reserves the right to ask the guest to leave the premises, **without compensation**.

OUR RATES 2025

	CITY TAXES	BREAKFAST	SINGLE ROOMS	DOUBLE ROOMS	TWIN ROOMS	DOUBLE SUPERIOR ROOMS	TRIPLE ROOMS	SUITE DIVINE	SUITE SOLEIL D'OR SUITE TERRACOTTA
CAPACITY	1 person (Ages 18 and up)	1 person (Ages 18 and up)	1 person	2 persons	2 persons	2 persons	3 persons	2 persons	2-4 persons
			1 single bed	1 double bed	2 single beds	1 double bed	1 double bed + 1 single bed	1 double bed	1 double bed + fold-out sofa
PRICES PER NIGHT	1.60 €	15.50 €	De 125.00 € à 225.00 €	De 145.00 € à 245.00 €	De 145.00 € à 245.00 €	De 170.00 € à 270.00 €	De 145.00 € à 245.00 €	De 259.00 € à 359.00 €	De 209.00 € à 309.00 €

CHECK IN : FROM 16h00 / CHECK OUT : UNTIL 12H00

“Soirée Étape” rate for 1 person: €123.00 including B&B + dinner at the restaurant *L’Inavoué* (subject to a minimum spend of €33.00 for the meal).

Baby cot supplement: 10.00 € per day

Pets supplement : 15.00 € per day

Secured underground parking : 9.00 € per day, 16.00 € for electric vehicle spaces