



# SAFETY AND HYGIENE PROCEDURES TO BE FOLLOWED AGAINST COVID-19 EPIDEMIC

Actual epidemic situation on the territory brings our staff to adopt new working procedures in order to be safe as possible towards each other.

Therefore you must acknowledge that new additional processes respecting the latests health authorities recommandations about hygiene are now setteled in this hotel.

Starting from respecting the general public heath safety behaviors that are requested and that can be checked on the Internet. New specific and recommanded cleaning products will be used, so as a full and strict cleaning of all the rooms will be done before official re-opening to clients. Also, you must be aware that property services provided are reduced the minimum once again to increase each other's protection from the COVID-19 epidemic.

Please read carefully the following informations :

## Stronger and higer cleaning procedures

- Absolute full and strict cleaning for all the rooms, bath rooms and common spaces of the hotel will be made before official re-opening tourist season.
- Door handles, light switch, elevator buttons will be cleaned each hour and room keys will be cleaned in between each guest.
- Rooms will be locked for 24 hours after each guest's final departure.
- Welcoming products, sheets and towels provided in the room that had not been used, will be systematically re-newed in between each guest's stay.
- Hygiene and washing products used by the staff to clean the rooms will be change in between each room preparation. Specially cleaning cloth and microfiber wipes.
- Specific detergent and desinfectant cleaning products, complying with EN 14476 standard, will be used.
- Air Freshener Bactericide Aerosol after each cleaning will be used as well.

## Additionnal staff equipement for prevention

- Staff will be wearing masks and gloves complying with security standards and will use hydroalcoholic protection lotion the more often possible.
- Staff is informed and trained about the 5 general public security mesures requested daily by the authorities, that can be checked on the Internet.
- Staff will care to wash hands the more often possible and specially after each interaction with people.
- To avoid contact as possible. We kindly inform that bottles of water will not be provided in the rooms any longer but will be available by reception and upon request instead.

## Simplified service due to the events

The actual health crisis brings the property services to be reduced at the simplest for better safety.

- When appropriate, the breakfast will be served in room instead of usual buffet in the common areas to avoid contact with other guests.
- To increase safety even higher, be aware that room will not be done for all stay above one night duration and that you will have to come by reception with your used sheets and towels for renewal.
- Hydroalcoholic protection lotion so as masks complying with security standards are for sale by reception for your indoors and outdoors travels.